**Swimlane diagram**

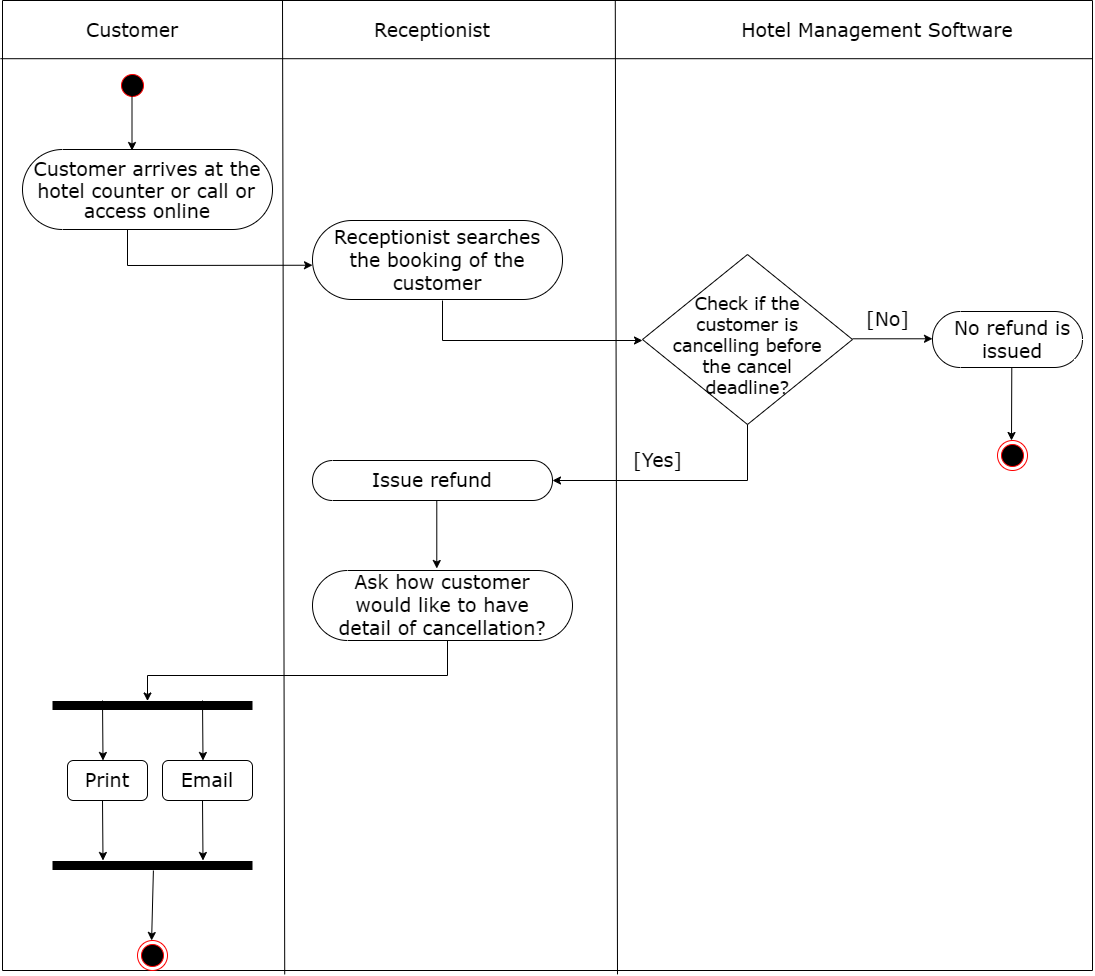


Figure 1.1 Swimlane diagram for cancel booking